

Linking your RNCM email account with Zoom

Option 1

Ensure that you are signed out of Zoom in your web browser as well as in the Desktop Client if you have downloaded it and already have an account

Visit <https://zoom.us/signin>

Scroll down the screen click on the Sign in with SSO button

In the Company Domain box enter rncm

Click Continue

If prompted sign in using your normal RNCM email address, password and 2FA code

Option 2

Ensure that you are signed out of Zoom in your web browser as well as in the Desktop Client if you have downloaded it and already have an account

Visit <https://rncm.zoom.us/>

Click on Sign In

If prompted sign in using your normal RNCM email address, password and 2FA code

Option 3

If you have not already done so, download the Desktop client from <https://zoom.us/support/download>

Ensure you have signed out of the Zoom App if you already have an account

Click Sign In with SSO

In the Company Domain box enter rncm

If prompted sign in using your normal RNCM email address, password and 2FA code.

If you have a separate personal account for Zoom you will need to ensure that you switch accounts to access the appropriate functionality included in your RNCM account. Academic sessions require that you use your RNCM account but you are also invited to use this account for any personal use of Zoom during this difficult period.

If you have additional queries or need support please contact SoundandVideo@rncm.ac.uk